

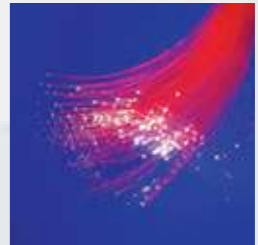
Towards World-class Telecoms through

TRANsparency

in Legal Affairs.

Communications

/// The Authority shall, at least once in every year, arrange for the publication, in such form and manner as it deems appropriate, of such of the information collected in accordance with the provisions of this Law as may appear to the Authority to be appropriate, including such information and advice as it may be expedient to give to subscribers and users. SECTION (54) (a) ///



The TRA aims to provide easily accessible, accurate and timely information to the public raising awareness of its role and keeping people up to date with its activities. The Authority welcomes feedback, comment, ideas and an open dialogue. To communicate with the public, the TRA issues press releases, statements and official publications as well as maintaining an extensive website. All press releases are issued to local and international media, and the trade press.

The Authority now has a dual language policy for all channels of publication. This is because

the TRA has a dual role. On the one hand, the Authority needs to provide information in Arabic for the general public and the local telecommunications industry. On the other hand, information on the regulatory environment and investment opportunities must be available to prospective licensees and international businesses and organizations in English.

The TRA is always open to suggestions for further improving the effectiveness of its communications strategy.