

Towards World-class Telecoms through

TRANsparency in Economic Regulation.

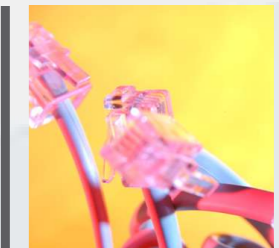


On 2nd May 2003, the TRA issued a public statement about the consultation process that it proposed to implement. This statement laid out the principles for all future consultations. After receiving comments from respondents, the Consultation Regulation was issued on 10th August 2003. This was particularly important to the Authority, as it transformed its transparent and open dialogue policies into a well-documented process showing the clear benefits to everyone involved.

Initially the consultations were announced through the TRA's website as the primary way of alerting people who might wish to respond. It was left to the interested parties to regularly check the website or subscribe to the electronic mailing list in order to find out if there was a new consultation.

The TRA realized, however, that restricting publication to the website resulted in a large section of the community not having access to the consultations. In line with its policy of openness and inclusion - reaching out to all segments of society and the public at large - the TRA adopted a new approach. All new consultations are still posted on the website and can be downloaded directly from there but the TRA now also issues a press release to regional, local and trade sector media. In addition a copy is sent to people in the telecommunications industry, government bodies, professional societies and universities, inviting them to comment. This approach enables the TRA to get more feedback from a diverse audience.

The TRA Consultation Process



The Authority shall issue a bylaw regarding such consultations, in a manner that ensures that all of the public is informed from a single information source of the ongoing consultations, excluding information which is supplied on the basis that it should not be disclosed. SECTION (3) (f)