



Press Statement

TRA Changes Its Call Centre's Number to 81188

Manama, Kingdom of Bahrain - Tuesday 26 April 2011

Aiming to better serve the consumers and establish an easy way of communications with the public, the Telecommunications Regulatory Authority (TRA) has changed its consumer call center's number to a five digits number 81188 commencing 26 April 2011.

Commenting on the change of the call centre TRA's Consumer Affairs Manager, Ms Ghada Al Qassab said "TRA's consumer affairs call centre will remain in operations from 8:00 am to 4:00 pm, Sunday through Thursday, to assist consumers with their inquiries and complaints with the highest standards. In a very competitive telecommunication market with a wider choice of services and operators, TRA is committed to protect the interest of subscribers and users."

Ms. Ghada also said "In addition to the call centre, TRA also welcome consumers to voice their experiences and opinions about telecommunications services provided in Bahrain to consumer@tra.org.bh."

About TRA

Since its establishment in 2002 the Telecommunications Regulatory Authority of the Kingdom of Bahrain (TRA) has been working with government, consumers, operators and investors to develop the Kingdom of Bahrain into the region's most modern communications hub and to facilitate the growth of the market. As an exemplary Regulator for the region, TRA independently carries out its duties in a transparent and non-discriminatory manner. For more information about TRA visit www.tra.org.bh or follow @TRABahrain on Twitter.