



News Release

TRA – Bahrain Seeks a Firm to Perform a Nationwide Mobile Quality of Service Audit

Manama, Kingdom of Bahrain - Wednesday 23 June 2010

The Telecommunications Regulatory Authority (TRA) has issued last week a Request for Proposals seeking an experienced and suitably qualified professional firm to conduct a nationwide quality of service audit program for all Mobile Operators, covering all mobile technologies used in the Kingdom of Bahrain such as 2G, 3G and LTE.

TRA is seeking to purchase a Mobile Audit package covering the testing of Voice and Data Services for an audit period spread over 2 consecutive years. The selected firm will perform an audit on a defined minimum set of KPIs for the three mobile operators, of which the result will be made available to the public. The public report will include quality of service audit on Voice, SMS/MMS, Data Transfer, Web Browsing and Billing.

Commenting on issuing this request for proposal, TRA's Technical and Operations Director Mr. Mohammed Mahmood said "TRA is looking at the most appropriate test methodology to ensure that the audits are reliable, fair and non discriminatory between the measured Mobile Operators and that the results can be understood easily by consumers and empower them to make informed choice based on quantitative and qualitative data."

The audit will be performed over different geographical situations such as drive test in main roads and motorway, walk test in outdoor in the main cities, and indoor test in buildings, shops, airport, universities and shopping malls. The test will be done during the day with focus during peak hours.

The Mobile Quality of Service Audit Request for Proposal can be found on TRA website at www.tra.org.bh. The deadline for submitting proposal is 4:00 pm (GMT +3) on 5 August 2010.

About TRA

Since its establishment in 2002 the Telecommunications Regulatory Authority of the Kingdom of Bahrain (TRA) has been working with government, consumers, operators and investors to develop the Kingdom of Bahrain into the region's most modern communications hub and to facilitate the growth of the market. As an exemplary Regulator for the region, TRA independently carries out its duties in a transparent and non-discriminatory manner. More information about TRA can be viewed at www.tra.org.bh

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