



هيئة تنظيم الاتصالات
Telecommunications Regulatory Authority

Thursday, 28 October 2010

NOTICE

Telecommunications Regulatory Authority Notifies Private Branch Exchange (PBX) Vendors, System Integrators, and Owners to Update their Dialling Rules

The Telecommunications Regulatory Authority (TRA) is responsible for, amongst other matters, the preparation and follow-up of execution of the National Numbering Plan and assigning numbers to Licensed Operators. Numbers assigned by TRA to Licensed Operators must be accessible from all networks and handsets – as detailed for each number type in the National Numbering Plan.

TRA has received a number of complaints from Licensed Operators that have been recently assigned numbers by TRA, reporting that some customers within the Kingdom of Bahrain are facing difficulties accessing their allocated numbers. Such calling customers are primarily business consumers that have PBXs installed at their premises with the said PBXs not configured to allow access to numbers with certain leading digits (for example, numbers beginning with 6, 06, 81 and others).

In order to achieve compliance with the National Numbering Plan and to guarantee access to all numbers assigned by TRA, all PBX vendors, system integrators, and owners are requested to immediately reconfigure their installed PBXs to allow access to all numbers in Bahrain. A full listing of all allocated numbers can be found on TRA's website at <http://www.tra.org.bh/en/marketNumbering.asp>.

For more information kindly contact TRA on 17520000.

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