



Press Statement

TRA and the Mobile Operators Encourage Prepaid Mobile Subscribers to Register Personal Details to Avoid Service Suspension

Manama, Kingdom of Bahrain - Friday 27 August 2010

To protect the ownership of pre-paid mobile numbers and in the interest of public safety to discourage the illegitimate use of mobile telecommunications networks by anonymous users, the Telecommunications Regulatory Authority (TRA) and the mobile industry (Batelco, Viva and Zain) have jointly issued instructions to all prepaid mobile subscribers and users to ensure that their prepaid mobile line is properly registered. All unregistered prepaid mobile users are encouraged to visit their mobile operators outlets in person to register their mobile lines by no later than midnight of 31 August 2010 to avoid the suspension of mobile services.

The mobile operators have already started to notify all unregistered or improperly registered prepaid mobile subscribers via voice recorded message, SMS and the media to register their personal details with their services provider in order to continue un-interrupted use of mobile services.

Customers buying new prepaid lines indirectly or through resellers must contact their mobile operators in person to complete registration and activate the line.

The obligation for mobile operators to register their subscribers personal details arise from the Regulation on the Requirement to Register Details of Prepaid Mobile Telecommunications Services Subscribers issued by TRA in July 2008.

About TRA

Since its establishment in 2002 the Telecommunications Regulatory Authority of the Kingdom of Bahrain (TRA) has been working with government, consumers, operators and investors to develop the Kingdom of Bahrain into the region's most modern communications hub and to facilitate the growth of the market. As an exemplary Regulator for the region, TRA independently carries out its duties in a transparent and non-discriminatory manner. More information about TRA can be viewed at www.tra.org.bh

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