News
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TRA Instructs the Mobile Operators to Properly Register Prepaid Mobile Subscribers

Manama, Kingdom of Bahrain - Thursday 12 August 2010

The Telecommunications Regulatory Authority (TRA) has issued today instructions to the three mobile licensed operators to properly register and complete the personal details of the unregistered prepaid mobile subscribers in Bahrain.

Commenting on this, TRA Chairman and Acting General Director Dr. Mohammed Al Amer said "We have taken this step to support the public safety and discourage illegitimate use of the mobile telecommunications networks."

He went on to urge all unregistered prepaid mobile customers to register their personal details with their mobile operators and said "It is very important for the users of mobile services to understand the objectives of this step and to take necessary actions to register their details, if they wish to continue using their existing prepaid mobile phone number."

TRA instructed the mobile operators to notify the improperly registered prepaid mobile subscribers via voice recorded message to actively register and complete their personal details with their services provider. The existing unregistered prepaid mobile subscribers will have until 26 August 2010 to register and complete their personal details, after which the unregistered mobile lines will be suspended.

In July 2008 TRA has issued a regulation mandating mobile operators to register all their prepaid mobile subscribers with the aim to support the security agencies to investigate and prevent attempts to abuse telecommunications networks for illegal purposes to ensure the security of Bahrain's citizens and visitors.

It is worth mentioning that there were a lot of complaints and concerns raised from the public through the press and the security agencies that some people are receiving annoying and improper calls from anonymous mobile numbers.

About TRA

Since its establishment in 2002 the Telecommunications Regulatory Authority of the Kingdom of Bahrain (TRA) has been working with government, consumers, operators and investors to develop the Kingdom of Bahrain into the region's most modern communications hub and to facilitate the growth of the market. As an exemplary Regulator for the region, TRA independently carries out its duties in a transparent and non-discriminatory manner. More information about TRA can be viewed at www.tra.org.bh

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