



TRA gives 3 month reprieve to existing prepaid mobile users to register their personal details

Wednesday, 31st December 2008

TRA has decided to extend the deadline for registration of the personal details of existing prepaid mobile users to 31st March 2009. This decision was based on the fact that despite the active publicity campaign undertaken by TRA and operators, there still remains a significant number of unregistered subscribers. TRA, based on requests of the operators, wishes to give the customers more time to register before being suspended.

TRA's General Director, Alan Horne stated that "TRA has agreed to extend the date to give 3 extra months to subscribers but will not give a further extension". He went on to urge all prepaid mobile customers to check with their operator that their personal details are properly recorded saying "TRA took the step of requiring registration to support public safety and discourage attempts to exploit telecommunications networks for illicit purposes. It is very important for the users of mobile services to understand the importance of complying with the regulation and to take necessary actions to register their details, if they wish to continue using their existing prepaid mobile phone number."

The prepaid mobile subscribers, whose details are not registered by 31st March 2009, will be suspended.

The deadline is not extended for the users, who indicated to their operators, that they do not intend to register their details. These users will not be able to use their phones as from 1 January 2009.

It's worth mentioning that all new purchases of prepaid mobile services require registration of personal details in order for the service to be activated.

About TRA

The Telecommunications Regulatory Authority (TRA) was established by Legislative Decree No. 48 of 2002 promulgating the Telecommunications Law. TRA is an independent body and its duties and powers include, among other things, protecting the interests of subscribers and users and promoting operators effective and fair competition among existing and new licensed operators. More information regarding TRA can be viewed at www.tra.org.bh

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