



**Telecommunications Regulatory Authority (TRA) Announces the Names of the Members of the First Consumer Advisory Group in the Telecommunications Sector in the Kingdom of Bahrain**

**Manama 7 August 2004-** Mr. A. Andreas Avgousti, the General Director of the Telecommunications Regulatory Authority (TRA) has announced the names of the members of the first consumers advisory group in the telecommunications sector of the Kingdom of Bahrain.

The members of the group, made by nominations from the respective institutions, are (in alphabetical order of the institution:

Mr. Abdul Nabi Kalawadh	Bahrain Chamber of Commerce and Industry.
Dr. Wafa Al Mansoori	Consumer Protection Society.
Mr. Yousuf Al Mahdi	Consumer Protection Directorate, Ministry of Commerce.
Mrs. Sabbah Al Moayyed	Supreme Council for Women.
Dr. Fawzi Al Balooshi	University of Bahrain

The formation of this group is in compliance with the Regulation on the Carrier Pre-Selection issued by the TRA in June 2004 which will give consumers the opportunity to choose their supplier for national or international fixed line services from any company that might be offering this service in due time.

Mr. Avgousti commenting on the appointments said "The TRA would like to express its thanks to those organizations that have responded to our request to nominate representatives to advise us, on a voluntary basis, on consumer aspects of the introduction of this service in Bahrain. Their advice has been sought in an effort to ensure that the introduction of

carrier pre-selection will be done in a consumer friendly manner. The Advisory Body in line with best practices overseas, such as the United Kingdom, Ireland, Honk Kong, will reflect views necessary to protect consumers.” He added: “The TRA is committed in listening to the needs to consumers and their protection and will take all steps possible to ensure that the formation of this Group will not be the only one.”

### **About the TRA**

The Telecommunications Regulatory Authority (TRA) was established by Legislative Decree No. 48 promulgating the Telecommunications Law. The TRA is an independent body and its duties and powers include, among other things, protecting the interests of subscribers and users and promoting effective and fair competition among existing and new licensed operators. More information regarding the TRA can be viewed at [www.tra.org.bh](http://www.tra.org.bh)