



TELECOMMUNICATIONS SERVICES WERE MAINTAINED AT A REASONABLE LEVEL DURING THE OUTAGE

-- TRA is working with both operators to address areas needing improvements --

MANAMA – 24 August 2004 – The Telecommunications Regulatory Authority, with both telecommunications operators, has been closely monitoring the impact of yesterday's power outage with and the status of the telecommunications services during the outage period. Both operators had good contingency plans and performed well under the circumstances. While there were unavoidable losses of service in certain areas due to the long duration of the power outage, the emergency generators employed by both companies managed to maintain a reasonable quality of service.

The General Director of the TRA, Mr. A.Andreas Avgousti stated that : “ The TRA comments the substantial efforts both operators made to keep the telecommunications services in the Kingdom of Bahrain operational with minimal loss of service. We have been closely monitoring the situation with both operators all day yesterday. Although a good level of service and coverage was maintained taking into account the duration of the outage, it became evident that there were areas that could be improved. The TRA is now working with both operators to ensure that these areas are addressed , and ensure that the necessary improvements are made, with the aim that both operators will even be better prepared in the future for such unforeseen circumstances. “

About the TRA

The Telecommunications Regulatory Authority (TRA) was established by Legislative Decree No. 48 promulgating the Telecommunications Law. The TRA is an independent body and its duties and powers include, among other things, protecting the interests of subscribers and users and promoting effective and fair competition among existing and new licensed operators. More information regarding the TRA can be viewed at www.tra.org.bh