

RFP Queries – 14/07/2010

1. The RFP states, in page 3, that the TRA have carried out a similar project during the last quarter of 2009. Could you please let us know which platform was used to perform this test?

As stated in the RFP, TRA has conducted a first Quality of Mobile Services audit in Bahrain during the last quarter of 2009, however due to several factors, including the imminent launch of VIVA, Frequency Migrations related to the new License attribution and interference cases at the time of the audit, TRA took the view to keep the report as an internal document.

2. In the test methodology section of the RFP, page 4, requests to test “Billing”. Could you elaborate on that?

The TRA expect bidders to propose a test scenario to validate accuracy of billing account either based on all or sample of the performed tests.

3. In the RFP, the TRA directs us to the Bahraini Central Informatics Organization website for some data about the population density and mobile population density. Unfortunately, the most updated data on this website is two years old.
Can you provide us with a more updated set of data about mobile population density and their distribution across the three working operators?

Central Informatics Organization (CIO)’s web site is the official website for finding details on Bahrain’s population distribution and other relevant statistics.

4. With reference to the “test methodology” section, points 10, and ANNEX E, are there specific requirements for the billing?

Please refer to our answer on Q1 above.

5. For the outdoor testing, are there any specific numbers and locations that should be tested (similar to what you specified in terms of cities to be tested)?

No specific numbers are imposed by TRA. It is the responsibility of each bidder to define it as per its plan.

6. For the indoor testing, are there any specific numbers and locations that should be tested (similar to what you specified in terms of cities to be tested)?

As above.

7. In the optional requirements section, to increase the audit frequency to 6 months instead of 12, what is meant by “audit frequency”? In the test period section states that the whole country will be covered in one month period (page 6, section 28), which is pretty easy considering their rather small geographical area. So, could you explain 12 and 6 months in more details to clear any confusion?

TRA meant that instead of conducting a test that will last for a month every 12 months, TRA is considering performing a test every 6 months. This means if we go for the 6 months option, two test should be performed.