

RFP Queries – 18/07/2010

RFP clauses 14, 15 and 16 refer:

To assist us in defining an appropriate sampling plan that will be representative of "end-user" service usage we would like to know the levels of traffic generated for each service provided by each of the operators.

Q1.

Can this information be provided to us by the TRA or by the operators to assist us in preparing our response or will this information be provided to the successful bidder only after the contract is awarded?

TRA answer:

TRA DOES NOT HAVE OPERATORS' TRAFFIC PATTERNS. OPERATORS WILL PROVIDE A REASONABLE LEVEL OF SUPPORT TO THE SUCCESSFUL BIDDER INCLUDING ANSWERS TO QUERIES RELATED TO THE MEASUREMENTS NECESSARY TO CONDUCT A SUCCESSFUL AUDIT

RFP clauses 18, 19 and 44 refer:

To assist in defining a sampling plan that takes account of the population density we need to identify population density with sufficient granularity to meet the TRA's testing and reporting objectives. To date we have only been able to identify population densities at the Governorate level as at July 2008 from the CIO web site.

Q2.

Is this level of granularity sufficiently detailed to meet the TRA's objectives or is a greater degree of granularity required?

TRA answer:

ALL BIDDERS HAVE BEEN REQUESTED TO USE DATA FROM CIO AND SHOULD DO SO UNLESS THEY SOURCE MORE RECENT DATA FROM ANOTHER RECOGNIZED ORGANIZATION IN BAHRAIN

Q3.

Is data from July 2008 sufficiently recent to meet the TRA's objectives and if not how recent should population data be to meet the TRA's objectives?

TRA answer:

As above

RFP clause 24 refers:

We assume this clause means that confirmation that all elements of a service that is subject to testing are working correctly is required in order to ensure test results are valid.

Q4.

Can TRA please confirm if our understanding is correct?

TRA answer:

AS STATED IN CLAUSE 24, THE SUCCESSFUL BIDDER IS RESPONSIBLE FOR TEST RESULTS AND SHALL GUARANTEE THEIR ACCURACY AND RELIABILITY.