



News Release

TRA Continues to Develop the Skills of its Bahraini Staff

Manama, Kingdom of Bahrain - Tuesday 11 August 2009

The Telecommunications Regulatory Authority (TRA) recently conducted a series of training programs to develop its staff knowledge and expertise. The first of which courses focused on Presentations Skills and Public Speaking, while the other course was on First Aid.

TRA is developing its local team through a range of techniques including coaching, education, external training courses and in house training session. The development programmes for individuals are built on top of a common set of skill development training for all which includes time management, project management, presentational and public speaking skills, Microsoft office and English technical writing.

TRA's General Director Mr. Alan Horne said "Skill development training is and will continue to be an important element of our policy for developing highly talented staff at TRA. TRA requires a small team of highly qualified and competent people motivated to support the provision of competitive telecommunications services to benefit consumers and the Kingdom's economy".

Mr. Horne continued by saying "TRA's staff have shown a high level of motivation in acquiring new skills and using them in the working environment. Our objective is to make TRA an exemplar employer not only by paying competitive salaries, but also by providing the knowledge and skills that empower Bahrainis to lead this organisation and support the growth of the telecom sector."

It is worth noting that TRA has recently signed a Memorandum of Understanding with the Labour Fund (Tamkeen) aiming to strengthen partnership by exchanging views on policies and mechanisms that will enhance the capabilities of Bahrainis and make them the preferred choice for the telecommunications sector.



TRA's Chairman Dr. Mohammed Al Amer (5th from right) handing over the certificates to TRA's Staff who have completed Presentational Skills and Public Speaking courses. From left to right Alan Horne, Fadheela Hamza, Ali Al Shaikh, Zahra Radhi, Sayed Ashoor Radhi, Wasan Sultan, Abdulelah Abdulla, Noof Al Ammadi, TRA Chairman, Juan Caballero the course instructor, Adel Al Swaikh, Aysha Sanad and Salman Mohammed.



TRA staff ending their First Aid Course, from left Ghada Al Qassab, Fadheela Hamza, Dr. Salman Ghareeb, Basil Al Arrayed, Abdulelah Abdulla, and Zakariya Al Saleh First Aid Instructor.

About TRA

Since its establishment in 2002 the Telecommunications Regulatory Authority of the Kingdom of Bahrain (TRA) has been working with government, consumers, operators and investors to develop the Kingdom of Bahrain as the regions most modern communications hub and facilitating the growth of the market. As an exemplar Regulator for the region, TRA independently carries out its duties in a transparent and non-discriminatory manner. More information about TRA can be viewed at www.tra.org.bh

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