



## License overview and Award Process for International Telecommunications Services (ISL) Licence

### Introduction and status of this document

Bahrain has opened its telecommunications market to competition. Matters relating to this liberalisation process are referenced in this web site and in particular within the Publications page. ISL license is an individual license, issued by the Telecommunication Regulatory Authority .For relevant background see ‘A Guide for potential entrants to the Bahrain market’ (TRA reference CCA/DC/003) and ‘Guidance on the TRA License Application Process’.

An ISL license is available from the Telecommunication Regulatory Authority (TRA) to qualified and competent applicants. The remainder of this document outlines the licensing process and provides an application form.

Legislative Decree no. 48 promulgating the Telecommunications Law governs applications for, and, the content and grant of licenses. This document is issued in accordance with Section 32 (c) of the Telecommunications Law. Nothing in the document shall be construed to conflict with, or amend, the Telecommunications Law and applicants should familiarise themselves with the Law also available on this website.

### Process for licence award

All applicants for ISL license are invited to submit their proposals to the Telecommunications Regulatory Authority (TRA) on the appended form. The TRA will consider the ISL License application on a case-by-case basis and will seek dialogue with each Applicant in order to ensure clear understanding of their proposal.

The TRA will notify the Applicant in writing within 14 days of receipt of the application as specified in section 27(a) of the Telecommunications Law that it has received the application. If no acknowledgement has been returned within this period please contact the TRA to ensure that the application has been received. The TRA reserves the right to request additional information or to seek clarification of information supplied.

The TRA will recommend or reject complete and comprehensive licence application within 90 days of receipt. If recommended, ISL licence awards will normally be approved within 30 days of recommendation with no more than a further 30 days if necessary.

The licensing process must, amongst other matters, ensure that licensees are qualified, as defined by the Law, financially sound, technically competent, and capable/willing to comply with the Telecommunications Law, this to the general end that the TRA is able to fulfil its obligations and exercise its rights under the Telecommunications Law. Notable among the obligations imposed upon the TRA by the Law are the following:

1. protection of the interests of subscribers and users in respect of: the tariffs charged for services; the availability and provision of service; quality of services; and protection of personal particulars and privacy of services;
2. promotion of effective and fair competition among new and existing licensed operators; and
3. ensuring that, when assessing applications involving provision of public telecommunications services, that any applicant or any person to whom any such service falls to be provided, shall be able to provide those services.

Evaluation of each application will be on the basis of the above criteria. Once a license is awarded, the licensee is added to a list held by the TRA, which is open to public inspection.

#### **License terms, eligibility and fee structures**

ISL License is granted by the TRA, under the terms of the Law, for fifteen years. No limit is set upon the number of ISL license that may be granted by the TRA.

In order for a license to be granted, the following is required:

1. that the license applicant be a juristic entity incorporated in the Kingdom, or a branch of a foreign company licensed to operate in the Kingdom in accordance with the Commercial Companies Law.
2. that substantially all the infrastructure and personnel associated with the provisions of telecommunications service be located in the Kingdom.

Licence fees are detailed in ‘Guidance on the TRA License Application Process’. Irrespective of licence type, an initial payment is due for the first year and there is then an annual renewal fee, payable to the TRA, equivalent to a percentage (currently set at 1%) of gross turnover arising from the licensed activities.

Applicants for the ISL license should note that, upon becoming licensees, they might, in addition, be required to pay an annual fee, set by the Ministry of Commerce, which relates to Commercial Registration. Applicants must direct any questions relating to Commercial Registration directly to the Ministry of Commerce.

Before submitting an application to the TRA, the applicant should have read all relevant documentation, including ‘Guidance on the TRA License Application Process’. Licence applicants are responsible for the accuracy of all information submitted and should not base their decision solely on the information contained in this document or material hosted on the TRA web site.