



هيئة تنظيم الاتصالات
Telecommunications Regulatory Authority

EMERGENCY ORDER NO. 1 OF 2010

The Order

In the exercise of its powers under articles 3(c)(1) and 3(c)(18) of the Telecommunications Law the Telecommunications Regulatory Authority (the Authority) makes the following Emergency Order.

All Licensees holding an Individual Licence for National Fixed Services, Individual Licence for International Telecommunications Service or Individual Licence for Mobile Telecommunications Services issued by the Authority shall do the following:

- 1. Confirm by 4 pm on 12 May 2010 that the licensee will comply with this Emergency Order;**
- 2. Block all incoming calls until further notice from the numbers listed in Annex A of this Emergency Order by 11:59pm on 16 May 2010;**
- 3. Confirm by 12 noon on 17 May 2010 that it has complied with the Emergency Order.**

Failure to comply with this Order will result in the Authority taking further regulatory action for breaches of the Telecommunications Law and Licenses.

Reasons for Order

The Authority has been alerted to the existence and threat posed by the applications and use of www.spoofcard.com.

The website's applications make it possible for a customer to:

1. disguise his or her voice;
2. suppresses customer's true Caller Line Identity (CLI);
3. record calls.

Mobile software is also available to download onto mobile handsets to use the applications.

Users buy credit over the website, enter the number they wish to call, select a telephone number of their choice from the list in Annex A of this Order that they wish to have appear on the receiving party's phone (or allow one to be randomly selected), choose a voice option (disguised male, disguised female or own voice) and place the call.



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Alternatively, users can download the program onto their mobile phone devices. Several applications are available for different mobile handsets such as Blackberry and the Apple iPhone whereby a user signs up to have their calls routed through the service provider, and as a result the CLI is masked either with one of the numbers provided in the attached lists or by a number inputted by the user.

The use of the services provided on this website result in:

1. the originating caller making telephone calls without being traceable and without revealing the origin of the call. The CLI may show the telephone numbers listed on Annex A of this Order;
2. the recipient not knowing who the call is from;
3. incorrect CLI information being retained by the originating and receiving telecommunications service providers under article 8(a) of the Lawful Access Regulation (Regulation No. 8 of 2008)¹, thus defeating the objectives of the Regulation.

After consideration of the facts outlined above sufficient concerns have been raised such that calls from the telephone numbers listed in Annex A should be blocked as soon as possible and the Authority hereby issues this Emergency Order.

The Ministry of Culture and Information has been notified of this website.

Issued on 10 May 2010 by

Dr. Mohammed Alamer
Chairman of the Board of Directors and
Acting General Director

Manama, Kingdom of Bahrain

¹For the official Arabic text of this Regulation please visit:
<http://www.tra.org.bh/ar/pdf/PublishedLawfulAccessRegulation.pdf>

For the unofficial English translation of this Regulation please visit:
<http://www.tra.org.bh/en/pdf/PublishedLawfulAccessRegulation.pdf>



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ANNEX A**

Country	Call Number
1 United States of America	+1 (310) 510 6915 Santa Monica, CA + 1 (213) 799 1109 Los Angeles, LA +1 (215) 554 6233 Philadelphia, PA +1 (770) 881 8872 Atlanta, GA +1 (704) 755 0215 Charlotte, NC + 1 (312) 948 8918 Chicago, IL +1 (214) 702 4142 Dallas, TX +1 (303) 586 6516 Denver, CO +1 (248) 432 2102 Detroit, MI +1 (682) 214 5034 Fort worth, TX +1 (832) 838 0588 Houston, TX +1 (702) 537 0957 Las Vegas, NV +1 (901) 316 0460 Memphis, TN +1 (786) 375 6616 Miami, FL +1 (201) 917 7020 New Jersey, NJ +1 (732) 720 0522 New Jersey, NJ +1 (602) 283 9467 Phoenix, AZ +1 (619) 489 9314 San Diego, CA +1 (408) 351 4055 San Jose, CA +1 (866) 967 6594 Premium Toll Free
2 Australia	+61 3900 15572
3 Austria	+43 720 880023
4 Belgium	+32 280 84201
5 Brazil	+55 213 9580666
6 Canada	+ 1 (416) 800 8950
7 Czech Republic	+420 2460 19703
8 France	+33 17997 4839
9 Greece	+30 2111 980086
10 Ireland	+353 7660 60769
11 Israel	+972 372 19687
12 Italy	+39 066 220 7812
13 Japan	+81 3457 89509
14 Mexico	+52 5511 638 735
15 Poland	+48 223 988 372
16 Spain	+34 901 667511
17 United Kingdom	+44 2033 183 280
18 Atlantic Islands	+1 (831) 300 0200
19	+239 220 161