

SCHEDULE 3 CHARGES (EXISTING SERVICES)

1. Local Leased Circuit for OLO (LLCO) – R

Following implementation of the final reference offer order issued by the TRA on 18 August 2016, the following changes have been applied to the LLCO service:

- (a) low speed (2Mbit/s and below) NGN based circuits have been merged under the existing WLA service – applicable prices and speeds as per those set out at 4 (WLA) below; and
- (b) high speed circuits have been merged under the new WDC service – applicable prices and speeds as per those set out at 5 (WDC) below.
- (c) Existing legacy-based circuits provided under the LLCO service will not be affected. Charges shall correspond with the equivalent low speed WLA Charge.

2. Wholesale DSL Service – Residential - NR

Business - R

| Item | Chargeable Activity | Effective Date | Charge | Charge Basis |
|-------|--|-----------------|-----------------------------|--------------|
| DSL.1 | Fee to establish Wholesale DSL Service relationship | 1 July 2008 | BD 5,216 | Once off |
| DSL.2 | Agreement Processing Fee | 1 July 2008 | BD 1,903 | Once off |
| DSL.3 | Charges for rejects, reversals, and withdrawals associated with DSL Transfer, Invalid Transfer | 1 February 2011 | BD 5 | Per event |
| DSL.4 | Fee for a change of speed associated with DSL Transfer if applicable | 1 February 2011 | BD 5 | Per event |
| DSL.5 | External Removal or Change Number | 1 February 2011 | Equivalent to retail tariff | Per event |

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|-------|-------------------------------|-----------------|---|-------------------------------------|
| DSL.6 | Monthly End User port tariffs | | <p>Residential: (Threshold)</p> <p>256kbit/s (2 GB): 5.424</p> <p>512kbit/s (8 GB): 6.666</p> <p>640kbit/s (2 GB): 5.613</p> <p>640kbit/s (5 GB): 6.171</p> <p>1.024Mbit/s (2 GB): 5.801</p> <p>1.024Mbit/s (4 GB): 6.173</p> <p>1.024Mbit/s (5GB): 4.050</p> <p>1.024Mbit/s (8 GB): 6.917</p> <p>1.024Mbit/s (15 GB): 8.219</p> <p>2.048Mbit/s (15 GB): 8.722</p> <p>2.048Mbit/s (20 GB): 9.653</p> <p>3.072Mbit/s (4 GB): 7.178</p> <p>3.072Mbit/s (8 GB): 7.922</p> <p>3.072Mbit/s (10 GB): 8.295</p> <p>3.072Mbit/s (30 GB): 9.000</p> <p>4.096Mbit/s (8 GB): 8.425</p> <p>4.096Mbit/s (15 GB): 9.727</p> <p>4.096Mbit/s (25 GB): 11.587</p> <p>6.144Mbit/s (15 GB): 10.733</p> <p>6.144Mbit/s (20 GB): 11.663</p> <p>6.144Mbit/s (20 GB): 13.500</p> <p>8.192Mbit/s (25 GB): 13.598</p> | <p>BD</p> <p>Per port/per month</p> |
| | | 12 June 2014 | | |
| | | 19 June 2014 | | |

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| | | | 8.192Mbit/s (30 GB): 14.521 8.192Mbit/s (40 GB): 16.388 | |
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| | | <p>12 June 2014</p> | <p>8.192Mbit/s (60 GB): 20.108</p> <p>8.192Mbit/s (90 GB): 22.500</p> <p>8.192Mbit/s (90 GB): 25.688</p> <p>10.240Mbit/s (50 GB): 19.254</p> <p>10.240Mbit/s (80 GB): 24.834</p> <p>10.240Mbit/s (100 GB): 27.000</p> <p>10.240Mbit/s (120 GB): 32.274</p> <p>12.288Mbit/s (60 GB): 22.119</p> <p>16.384Mbit/s (80 GB): 27.85</p> <p>16.384Mbit/s (100 GB): 31.57</p> <p>16.384Mbit/s (120 GB): 35.29</p> <p>16.384Mbit/s (160 GB): 40.500</p> <p>25.000Mbit/s (100 GB): 40.000</p> <p>25.000Mbit/s (200 GB): 47.500</p> <p>50.000Mbit/s (150 GB): 60.000</p> <p>50.000Mbit/s (250 GB): 71.250</p> | |
| | | <p>17 May 2015</p> | <p>100.000Mbit/s (200 GB): 80.000</p> <p>100.000Mbit/s (300 GB): 95.000</p> <p>300.000Mbit/s (300 GB): 142.500</p> | |

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|--------|--|------------------|---|----------------------------------|
| DSL.7 | Monthly End User port tariffs | 12 March 2014 | Business: (Threshold)* 256kbit/s Single User (2.5 GB): 5.627 256kbit/s (5 GB): 9.610 512kbit/s (10 GB): 10.776 1.024Mbit/s (15 GB): 12.177 2.048Mbit/s (20 GB): 14.050 | BD Per port/per month |
| DSL.8 | Monthly End User port tariffs | 27 June 2016 | Business: (Flat rate) 1.024Mbit/s (Light): 6.340 1.024Mbit/s: 10.660 2.048Mbit/s (Light): 8.900 2.048Mbit/s: 13.370 4 Mbit/s (Light): 14.040 4.096Mbit/s: 18.830 6.144Mbit/s: 24.790 8.192Mbit/s: 30.750 10.240Mbit/s: 36.820 14Mbit/s: 47.070 16.384Mbit/s: 49.180 | BD Per port/per month |
| DSL.9 | Usage tariffs | 3 March 2014 | 0.186 | Per Increment above threshold |
| DSL.10 | Fee for a call out for a technician at Access Seeker request | 12 July 2006 | Time and materials in accordance with Schedule 3 Annex 1 | Per event |

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| DSL.11 | Fee for suspension of ADSL Service at Access Seeker request | 12 July 2006 | BD 5 | Per act of suspension and per act of reactivation |
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3. Bitstream Service - Residential - NR

Business - R

| Item | Chargeable Activity | Effective Date | Charge (BD) | Charge Basis |
|------|---|----------------------------------|--|---|
| BS.1 | Fee to establish Bitstream Service relationship | 1 July 2008 | (a) 50, 000 or (b) 903 | (a) Once off or (b) monthly for 60 consecutive months |
| BS.2 | Agreement Processing fee | 1 July 2008 | 1,419 | Once off |
| BS.3 | Maintaining Relationship Charge | 3 March 2014 | 0 | Per month |
| BS.4 | Charges for rejects, reversals, and withdrawals associated with Bitstream Order | 1 February 2011 | 5 | Per event |
| BS.5 | Charges for a Change of Speed | 1 February 2011 | 5 | Per event |
| BS.6 | External Removal charge | 1 February 2011 | 5 | Per event |
| BS.7 | Port Rental | 12 June 2014 3 March 2014 | Residential: 256kbit/s: 4.886 512kbit/s: 5.012 640kbit/s: 5.074 1.024Mbit/s: 4.050 2.048Mbit/s: 5.766 3.072Mbit/s: 6.268 4.096Mbit/s: 6.771 6.144Mbit/s: 7.776 8.192Mbit/s: 8.782 10.240Mbit/s: 9.787 12.288Mbit/s: 10.792 | BD Per port/per month |

| Item | Chargeable Activity | Effective Date | Charge (BD) | Charge Basis |
|-------|---|----------------|--|---|
| | | | 16.384Mbit/s: 12.803 | |
| BS.8 | Port Rental | 27 June 2016 | <p>Business: <u>Contention 15:1</u></p> <p>256kbit/s: 4.886 512kbit/s: 5.012 1.024Mbit/s: 5.263 2.048Mbit/s: 5.766 4Mbit/s: 7.470</p> <p><u>Contention 8:1</u></p> <p>256kbit/s: 4.996 512kbit/s: 5.231 640kbit/s: 5.349 1.024Mbit/s: 5.703 2.048Mbit/s: 6.645 4.096Mbit/s: 8.530 6.144Mbit/s: 10.415 8.192Mbit/s:12.300 10.240Mbit/s: 14.185 14Mbit/s: 17.840 16.384Mbit/s: 19.841</p> | BD Per port/per month |
| BS.9 | Port Cessation Charge | 12 July 2006 | 5 | Per event |
| BS.10 | Charges for a call out for a technician Access Seeker's request | 12 July 2006 | Time and materials | Per event |
| BS.11 | Charges for suspension of Bitstream Service at | 12 July 2006 | 5 | Per act of suspension and per act of connection |

| Item | Chargeable Activity | Effective Date | Charge (BD) | Charge Basis |
|------|-------------------------|----------------|-------------|--------------|
| | Access Seeker's request | | | |

4. WHOLESALE LOCAL ACCESS SERVICE (WLA) – R

| Item | Chargeable Activity | Charge (BD) | Charge (BD) | Charge Basis |
|--------|--|--|----------------------|--------------------------|
| | | 1 September 2016 To 30 September 2017* | From 1 October 2017 | |
| 2-16.1 | Monthly recurring tariffs per WLA Connection | 64 kbits/s: 58.508 | 64 kbits/s: 58.508 | Per Connection per month |
| | | 128 kbits/s: 60.963 | 128 kbits/s: 60.963 | |
| | | 256 kbits/s: 65.200 | 256 kbits/s: 64.600 | |
| | | 512 kbits/s: 69.900 | 512 kbits/s: 67.700 | |
| | | 1 Mbits/s: 83.100 | 1 Mbits/s: 73.800 | |
| | | 2 Mbits/s: 109.200 | 2 Mbits/s: 86.300 | |
| | | 4 Mbits/s: 184.500 | 4 Mbits/s: 134.900 | |
| | | 8 Mbits/s: 236.600 | 8 Mbits/s: 163.500 | |
| | | 10 Mbits/s: 258.900 | 10 Mbits/s: 175.300 | |
| | | 15 Mbits/s: 308.600 | 15 Mbits/s: 200.900 | |
| | | 20 Mbits/s: 352.700 | 20 Mbits/s: 223.100 | |
| | | 25 Mbits/s: 392.800 | 25 Mbits/s: 243.200 | |
| | | 50 Mbits/s: 562.400 | 50 Mbits/s: 325.400 | |
| | | 75 Mbits/s: 703.600 | 75 Mbits/s: 392.300 | |
| | | 100 Mbits/s: 762.000 | 100 Mbits/s: 450.900 | |
| | | 150 Mbits/s: 965.400 | 150 Mbits/s: 553.600 | |
| | | 200 Mbits/s: 1,146.300 | 200 Mbits/s: 644.100 | |
| | 300 Mbits/s: 1,400.500 | 300 Mbits/s: 803.100 | | |
| | 400 Mbits/s: 1,672.600 | 400 Mbits/s: 943.500 | | |
| | 500 Mbit/s: 1,922.300 | 500 Mbit/s: 1,071.700 | | |
| | 1 Gbits/s: 2,980.500 | 1 Gbits/s: 1,610.600 | | |

| Item | Chargeable Activity | Effective Date | Charge (BD) | Charge Basis |
|--------|---------------------------------------|------------------|-------------|--|
| 2-16.2 | 1Gbits/s Aggregation Link | 1 September 2016 | 200.000 | Per month |
| 2-16.3 | Installation and configuration charge | 1 September 2016 | 50.000 | Per "soft" change. Applies when no new Network |

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| | for 'soft' change request | | | <p>equipment is required (for example, increase or decrease in the bitrate of a Connection).</p> <p>Includes the CPE installation and configuration at both ends.</p> |
| 2-16.4 | Installation and configuration charge for 'hard' change request - 64 and 128 kbit/s | 1 September 2016 | 150.000 | <p>Per 'hard' change. Applies when new Network equipment is required such as new cable access, new network port and/or new CPE (e.g. add a Connection or add an additional Aggregation Link). Includes the physical installation of the link, the CPE installation and configuration at both ends.</p> |
| 2-16.5 | Installation and configuration charge for 'hard' change request - 256 and 512 kbit/s | 1 September 2016 | 200.000 | See note 2-16.4 above. |
| 2-16.6 | Installation and configuration charge for 'hard' change request - 1 Mbit/s | 1 September 2016 | 250.000 | See note 2-16.4 above. |
| 2-16.7 | Installation and configuration charge for 'hard' change request - 2 Mbit/s | 1 September 2016 | 300.000 | See note 2-16.4 above. |
| 2-16.8 | Installation and configuration charge for 'hard' change request - 4 Mbit/s to 1 Gbit/s | 1 September 2016 | 400.000 | See note 2-16.4 above. |
| 2-16.9 | Installation and configuration charge | 1 September 2016 | Time and materials | See note to 2-16.4 above. |

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| | for 'hard' change request - Aggregation Link | | See Sch 3 Annex 1 | The necessity of all work chargeable on a time and materials basis shall be justified by Batelco. |
| 2-16.10 | Additional work (e.g. relocation of Aggregation Link or laying access copper or fibre) | 1 January 2016 | Time and materials See Sch 3 Annex 1 | The necessity of all work chargeable on a time and materials basis shall be justified by Batelco. |
| 2-16.11 | Protection | 1 January 2016 | Time and materials See Sch 3 Annex 1 | The necessity of all work chargeable on a time and materials basis shall be fully justified by Batelco. |

5. WHOLESALE DATA CONNECTION (WDC) – R

| Item | Chargeable Activity | Effective Date | Charge (BD) | Charge Basis |
|--------|-----------------------------------|-----------------|---|--------------------------|
| 2-17.1 | Monthly recurring tariffs per WDC | 17 October 2016 | 45 Mbit/s: 276.400 100 Mbit/s: 348.300 156 Mbit/s: 405.800 200 Mbit/s: 445.300 300 Mbit/s: 532.400 400 Mbit/s: 601.500 500 Mbit/s: 664.300 622 Mbit/s: 734.800 750 Mbit/s: 813.300 1,000 Mbit/s: 936.100 1,250 Mbit/s: 1,048.000 1,500 Mbit/s: 1,152.000 2,000 Mbit/s: 1,342.900 2,500 Mbit/s: 1,517.200 5,000 Mbit/s: 2,400.200 7,500 Mbit/s: 3,009.800 10,000 Mbit/s: 3,551.300 | Per connection per month |
| 2-17.2 | 10 Gbits/s Aggregation Link | 17 October 2016 | 500.000 | Per month |

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| 2-17.3 | Installation and configuration charge for 'soft' change request | 17 October 2016 | 50.000 | Per "soft" change. Applies when no new Network equipment is required (for |
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| | | | | <p>example, increase or decrease in the bitrate of a Connection).</p> <p>Includes the CPE installation and configuration at both ends.</p> |
| 2-17.4 | <p>Installation and configuration charge for 'hard' change request – 45 Mbit/s to 10,000 Mbit/s</p> | 17 October 2016 | 400.000 | <p>Per 'hard' change. Apply when new Network equipment is required such as new cable access, new network port and/or new CPE (e.g. add a Connection or add an additional Aggregation Link). Include all the work required (e.g. the physical installation of the link, the CPE installation and configuration at both ends).</p> |
| 2-17.5 | <p>Installation and configuration charge for 'hard' change request - Aggregation Link</p> | 17 October 2016 | Time and materials | <p>See note to 2-17.4 above.</p> <p>The necessity of all work chargeable on a time and materials basis shall be fully justified by Batelco.</p> |
| 2-17.6 | <p>Charge premium for the end-to-end physical and logical protection of a WDC Connection</p> | 17 October 2016 | Additional 30% premium on top of the applicable MRC for the Connection | Per month |

6. BITSRTEAM PLUS SERVICE – Residential – NR

| Bitstream Plus Service | | | | |
|-------------------------------|--|-----------------------|---------------------|---------------------|
| Item | Chargeable activity: Speeds - Residential (Contention Ratio 1:15) | Effective Date | Charges (BD) | Charge Basis |
| 2-18.1 | 20Mbit/s downstream / 2.048Mbit/s upstream | 21 June 2017 | 14 | Per month |
| 2-18.2 | 30Mbit/s downstream / 5.048Mbit/s upstream | 21 June 2017 | 22.5 | Per month |
| 2-18.3 | 40Mbit/s downstream / 5.048Mbit/s upstream | 21 June 2017 | 30 | Per month |
| 2-18.4 | 80Mbit/s downstream / 10.048Mbit/s upstream | 21 June 2017 | 40 | Per month |
| 2-18.5 | 100Mbit/s downstream / 10.048Mbit/s upstream | 21 June 2017 | 63.75 | Per month |
| 2-18.6 | 10 Gbit/s Bitstream Plus Aggregation Link | 21 June 2017 | 500 | Per month |

SCHEDULE 3A CHARGES (NEW SERVICES)

1A - MOBILE BACKHAUL SERVICE (MBS)

MONTHLY RECURRING CHARGES

| Bandwidth | MBS Connection Monthly Recurring Charge (BD) | Monthly Recurring Charge (BD) Volume Discount (50-99 MBS Connections) | Monthly Recurring Charge (BD) Volume Discount (100+ MBS Connections) |
|------------------|---|--|---|
| 500 Mbit/s | 420 | 378 | 336 |
| 1,000 Mbit/s | 600 | 540 | 480 |
| 1,500 Mbit/s | 760 | 684 | 608 |
| 2,000 Mbit/s | 895 | 806 | 716 |

| | | | |
|----------------------|-------------|-------------|-------------|
| 2,500 Mbit/s | 1015 | 914 | 812 |
| 5,000 Mbit/s | 1520 | 1368 | 1216 |
| 10,000 Mbit/s | 2320 | 2088 | 1856 |

NON RECURRING CHARGES

| Chargeable Activity | Charge (BD) | Charge Basis |
|---|--|---|
| Installation and configuration charge for MBS Connection, MBS Aggregation Link and Change Request | 400 | |
| Fibre and/or Duct extensions where new build required to provision an Order | Time and materials minus Batelco contribution being 3 months MRC for the Order to be implemented | The necessity of all work chargeable on a time and materials basis shall be fully justified by Batelco. |

1B – DATA SERVICE (DS)

MONTHLY RECURRING CHARGES

| Bandwidth | TDS Connection Monthly Recurring Charge (BD) |
|----------------------|---|
| 500 Mbit/s | 280 |
| 1,000 Mbit/s | 390 |
| 1,500 Mbit/s | 490 |
| 2,000 Mbit/s | 574 |
| 2,500 Mbit/s | 650 |
| 5,000 Mbit/s | 964 |
| 10,000 Mbit/s | 1460 |

NON RECURRING CHARGES

| Chargeable Activity | Charge (BD) | Charge Basis |
|---|--|---|
| Installation and configuration charge for TDS Connection, TDS Aggregation Link and Change Request | 400 | |
| Fibre and/or Duct extensions where new build required to provision an Order | Time and materials minus Batelco contribution being 3 months MRC for the Order to be implemented | The necessity of all work chargeable on a time and materials basis shall be fully justified by Batelco. |

1C – WHOLESALE BITSTREAM SERVICE (WBS)

RESIDENTIAL

| Bandwidth | TBS Connection Monthly Recurring Charge (BD) |
|--|---|
| 20Mbit/s downstream / 2.048Mbit/s upstream | 14 |
| 30Mbit/s downstream / 5.048Mbit/s upstream | 22.5 |
| 40Mbit/s downstream / 5.048Mbit/s upstream | 28 |
| 80Mbit/s downstream / 10.048Mbit/s upstream | 40 |
| 100Mbit/s downstream / 10.048Mbit/s upstream | 45 |
| 500 Mbits/s downstream/ 50 Mbit/s upstream | 135 |
| 1 Gbit/s Bitstream Plus Aggregation Link | Charge included in MRC |
| 10 Gbit/s Bitstream Plus Aggregation Link (on request) | 500 MRC |

Proposed non-residential Bitstream Pricing

NON-RESIDENTIAL

| Bandwidth (Contention ration 8:1) | TBS Connection Monthly Recurring Charge (BD) |
|---|---|
| 20Mbit/s downstream / 4.048Mbit/s upstream | 30 |
| 40Mbit/s downstream / 8.048Mbit/s upstream | 55 |
| 80Mbit/s downstream / 15.048Mbit/s upstream | 75 |
| 100Mbit/s downstream / 20.048Mbit/s upstream | 90 |
| 500 Mbits/s downstream/ 70 Mbit/s upstream | 250 |
| 1 Gbit/s Bitstream Plus Aggregation Link | Charge included in MRC |
| 10 Gbit/s Bitstream Plus Aggregation Link (on request) | 500 MRC |

Additional charges applicable to the non-residential TBS

| Chargeable Activity | Charge (BD) | Charge Basis |
|--|---|---|
| Agreement processing and service setup fee | 1,419 | Once off |
| Charges for rejects, reversals and withdrawals associated with the TBS Order | 5 | Per event |
| Charges for a change of speed | 5 | Per event |
| External removal charge | 10 | Per event |
| Port Cessation Charge | 10 | Per event |
| Charges for a call out for a technician on Access Seeker's request | Time and materials pursuant to TBS pricing schedule | Per event |
| Charges for suspension of TBS at Access Seeker's request | 5 | Per act of suspension and per act of connection |
| Connection Fee | 20 | Once off |