



هيئة تنظيم الاتصالات
Telecommunications Regulatory Authority

Supplementary Order to Emergency Order No.1 of 2010

Further to Emergency Order No.1 of 2010 ordering all Licensees holding an Individual License for National Fixed Services, an Individual License for International Telecommunications Services and/or an Individual License for Mobile Telecommunications Services issued by the Telecommunications Regulatory Authority (“the Authority”).

The Authority, in the exercise of its powers under Articles 3(c)(1) and 3(c)(18) of the Telecommunications Law, makes the following Supplementary Order to Emergency Order No. 1 of 2010 requiring all Licensees addressed in Emergency Order No. 1 of 2010 to:

- 1. Confirm by 9am on 19 August 2010 that the Licensee will comply with this Supplementary Order;**
- 2. Block all outgoing calls until further notice to the numbers listed in Annex A of this Supplementary Order by 11:59pm on 22 August 2010; and**
- 3. Confirm by 5pm on 23 August 2010 that it has complied with the Supplementary Order.**

Failure to comply with this Supplementary Order will result in the Authority taking further regulatory action for breaches of the Telecommunications Law and Licenses.

Reasons for Supplementary Order

Further to the Authority issuing Emergency Order No. 1 of 2010, confirmation of adherence to the Order from Licensees and the Ministry of Culture and Information blocking www.spoofcard.com, the Authority has been alerted that users are still able to access numbers listed in Annex A of this Supplementary Order to place outgoing calls.

Use of these numbers to place outgoing calls using the features provided by the website result in:

1. Originating callers placing telephone calls without being traceable and without revealing the origin of the call as well as disguising the voices of the callers.



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2. Incorrect CLI information being retained by the originating and receiving Telecommunications Service Providers under Article 8 (a) of the Lawful Access Regulation (Regulation No. 9 of 2009)¹, thus defeating the objectives of the Regulation.

The Authority hereby issues this Supplementary Order to Emergency Order No. 1 of 2010, after consideration of the facts outlined above where sufficient concerns have been raised that outgoing calls to the telephone numbers listed in Annex A should be blocked as soon as possible.

Issued on 16 August 2010 by

Dr. Mohammed Al Amer
Chairman of the Board of Directors and
Acting General Director

Manama, Kingdom of Bahrain

¹ For the official Arabic text of this Regulation please visit:
<http://www.tra.org.bh/ar/pdf/PublishedLawfulAccessRegulation.pdf>

For the unofficial English translation of this Regulation please visit:
<http://www.tra.org.bh/en/pdf/PublishedLawfulAccessRegulation.pdf>



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**Supplementary Order to Emergency Order No. 1 of 2010
Annex A**

	Country	Call Number	
1	United States of America	+1 (310) 510 6915 + 1 (213) 799 1109 +1 (215) 554 6233 +1 (770) 881 8872 +1 (704) 755 0215 + 1 (312) 948 8918 +1 (214) 702 4142 +1 (303) 586 6516 +1 (248) 432 2102 +1 (682) 214 5034 +1 (832) 838 0588 +1 (702) 537 0957 +1 (901) 316 0460 +1 (786) 375 6616 +1 (201) 917 7020 +1 (732) 720 0522 +1 (602) 283 9467 +1 (619) 489 9314 +1 (408) 351 4055 +1 (866) 967 6594	Santa Monica, CA Los Angeles, LA Philadelphia, PA Atlanta, GA Charlotte, NC Chicago, IL Dallas, TX Denver, CO Detroit, MI Fort worth, TX Houston, TX Las Vegas, NV Memphis, TN Miami, FL New Jersey, NJ New Jersey, NJ Phoenix, AZ San Diego, CA San Jose, CA Premium Toll Free
2	Australia	+61 3900 15572	
3	Austria	+43 720 880023	
4	Belgium	+32 280 84201	
5	Brazil	+55 213 9580666	
6	Canada	+ 1 (416) 800 8950	
7	Czech Republic	+420 2460 19703	
8	France	+33 17997 4839	
9	Greece	+30 2111 980086	
10	Ireland	+353 7660 60769	
11	Israel	+972 372 19687	
12	Italy	+39 066 220 7812	
13	Japan	+81 3457 89509	
14	Mexico	+52 5511 638 735	
15	Poland	+48 223 988 372	
16	Spain	+34 901 667511	
17	United Kingdom	+44 2033 183 280	
18	Atlantic Islands	+1 (831) 300 0200	
19		+239 220 1061	