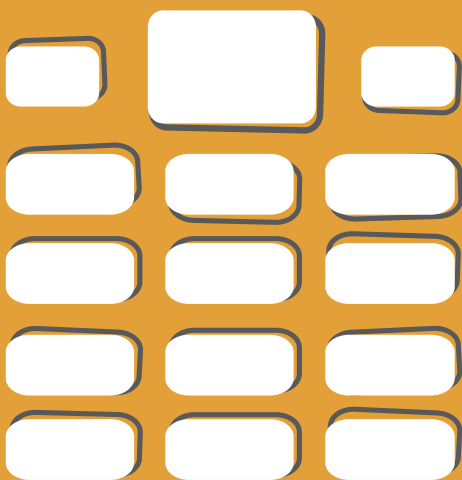




هيئة
تنظيم
الاتصالات
Telecommunications
Regulatory
Authority



International Roaming



Contacting the TRA

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KEEP ASKING!



What is international roaming?

Roaming is using your mobile service outside your country. This is possible because the mobile service provider in the country you are visiting (host service provider) carries your calls on its network. The host service provider then bills your service provider who in turn bills you.

Usually, roaming charges are higher than those for local and international calls. Before you use international roaming you should think about:

- Do you need to use your mobile phone while abroad?
- Is roaming available in the country you are visiting? You can find this out by asking your service provider before you travel.
- Do you know the roaming charges of the different service providers in the country you are visiting, or at least the approximate charges? You can ask your service provider about these charges before you travel.
- Are you better off using a prepaid mobile service in the country you are visiting?

How can you minimize your roaming charges?

- Choose the service provider who charges the least at the country you will be travelling to. You can find out the rates by asking your service provider in Bahrain about the rates operators charge in the country you are planning to travel to.
- Try to make your calls during off-peak times.
- Remember that you will be charged for all calls (incoming and outgoing) while roaming, so choose the calls you answer carefully.
- If you intend to make a lot of calls, travel frequently or cannot afford roaming charges, you can find out the cost of a prepaid mobile phone card in the country you are visiting and buy one if it is more feasible for you.

